

	Sunday, October 4	Monday, October 5	Tuesday, October 6	Wednesday, October 7
7:30		7:30 — 8:30 — Continental Breakfast (Coronation Room)		
8:00			8:00 — 9:00 Session 6: Document Use and Reuse (Whittenberger Auditorium)	
8:30		8:30 — 9:30 Welcome and Opening Remarks (Oak Room)	9:00 — 9:15 Refreshment Break (Tree Suite Lounge)	8:30 — 9:30 DOUBLE SESSIONS Workshop#3: Documenting SOA-Based Systems (Sassafras Room)
9:00			9:15 — 10:15 Invited Speakers (Whittenberger Auditorium)	Session 11: Online Information Exchange, Use, & Adoption (Oak Room)
9:30		9:30 — 10:00 Refreshment Break (Tree Suite Lounge)		9:30 — 10:00 Refreshment Break (Tree Suite Lounge)
10:00		10:00 — 11:00 Session 1: Designing for Users (Oak Room)	10:30 — 11:30 Session 7: Web Design and Development (Whittenberger Auditorium)	10:00 — 11:00 Session 12: Online 'Fact-building' and Meaning-making (Oak Room)
10:30				
11:00	11:00 — 5:00 Workshop #1: Visualizing Patterns of Knowledge Work in Organizations (Oak Room)	11:15 — 12:15 DOUBLE SESSIONS Session 2A: Teaching & Disciplinarity (Oak Room)		11:00 Conference Closing Remarks (Oak Room)
11:30		Session 2B: Accessibility (Sassafras Room)	11:30 — 12:30 Lunch (Tudor Room)	
12:00		12:15 — 1:30 Lunch (Tudor Room)	12:30 — 1:30 Invited Panel: The Role of Technology in Communication Design (Whittenberger Auditorium)	
12:30				
1:00				
1:30		1:30 — 2:30 Session 3: Web Design and Analysis (Oak Room)	1:45 — 2:45 DOUBLE SESSIONS Session 8: Analyzing Texts (Oak Room)	
			(1:45-3:00) Workshop #2: Mapping Genre Fields (Sassafras Room)	

Continued... (Over)

REGISTRATION: The SIGDOC registration desk will be located in the Tree Suite Lounge, Mon. – Wed., and will be staffed with volunteers at various times throughout each day.

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	Sunday, October 4	Monday, October 5	Tuesday, October 6	Wednesday, October 7
2:00	...Continued 11:00 — 5:00 Workshop #1: Visualizing Patterns of Knowledge Work in Organizations (Oak Room)	...Continued 1:30 — 2:30 Session 3: Web Design and Analysis (Oak Room)	...Continued 1:45 — 2:45 DOUBLE SESSIONS Session 8: Analyzing Texts (Oak Room) (1:45-3:00) Workshop #2: Mapping Genre Fields (Sassafras Room)	
2:30		2:45 — 3:45 DOUBLE SESSIONS Session 4A: Help Systems (Oak Room)	2:45 — 3:15 Refreshment Break and Posters (Tree Suite Lounge)	
3:00		Session 4B: Applications and Architectures (Sassafras Room)	3:15 — 4:15 Session 9: Interactivity in the Design of Communication (Oak Room)	
3:30		3:45 — 4:15 Refreshment Break and Posters (Tree Suite Lounge)		
4:00		4:15 — 5:15		
4:30		Session 5: User Assistance & Documentation (Oak Room)	4:30 — 5:15 Session 10: The Design of Documentation (Oak Room)	
5:00				
5:30				
6:00	6:00 — 8:00 Reception and Registration (State Room East)		6:00 — 8:00 Banquet (Federal Room)	

SUNDAY, OCTOBER 4

- **Workshop #1 -- Visualizing Patterns of Knowledge Work in Organizations**
This six-hour workshop explores an approach to creating meaningful accounts of knowledge work in organizations. The approach includes data collection, analytical, and visualization techniques.

MONDAY, OCTOBER 5

Welcome (Moderated by Brad Mehlenbacher)

- Welcome to SIGDOC '09: Conference Co-Chairs
- Welcome to IU: Ramesh Venkataraman, Assoc. Prof of IS and Jim Shea, Director of Planning for the School of Informatics
- Invited Speaker: IBM, Michael Priestley: Darwin Information Typing Architecture - Modular content for an integrated world

Session 1: Designing for Users (Moderated by Mark Zachry)

- User-Centered Design, Activity-Centered Design and Goal-Directed Design: A Review of Three Methods for Designing Web Apps – Ashley Williams
- Enhancing User Interface Design Patterns with Design Rationale Structures -- Jordan Janeiro
- <Methods>Experience Design </Methods> -- Liza Potts

Session 2A: Teaching & Disciplinarity (Moderated by Mike Albers)

- A Framework for Adaptive Communication Design -- Matthew Bell
- Outstanding teachers and ICT -- Aristidis Protopsaltis
- Multidisciplinarity and 21st Century Communication Design -- Brad Mehlenbacher

Session 2B: Accessibility (Moderated by Kathy Haramundanis)

- Acoustic Interaction Design through “Audemes”: Experiences with the Blind -- Mexhid Ferati
- Facilita: Reading assistance for low literacy readers -- Willian Massami Watanabe
- The Transition From Web Content Accessibility Guidelines 1.0 to 2.0: What This Means for Evaluation and Repair -- Grace Mbipom

Session 3: Web Design & Analysis (Moderated by Liza Potts)

- Developing Heuristics for the Semiotics Inspection of Websites -- Davide Bolchini
- Evaluating the Communication Design of Branded Websites - A Value-Based Framework -- Tao Yang
- Design of Communication in Multimodal Web Interfaces -- Junia Anacleto

Session 4A: Help Systems (Moderated by Mike Albers)

- Semantic Transparency in User Assistance Systems -- Andrea Kohlhasse
- The Micro-structure of Use of Help -- David Novick
- Synchronous Online Help Support with Visual Instruction Aids for Workflow-based MVC Web Applications -- Marcel Karam

Session 4B: Applications and Architectures (Moderated by Junia Anacleto)

- Progressional Awareness: Designing a co-authoring tool to support the planning process --Ilaria Liccardi
- User's Issues in Cross Media Applications -- Joao Soares de Oliveira Neto
- Using Sound to Understand Software Architecture -- Lewis Berman

Session 5: User Assistance & Documentation (Moderated by Ashley Williams)

- Modeling Task Experience in User Assistance Systems -- Michael Kohlhasse
- The Macro-structure of Use of Help -- David Novick
- Modularization in Documentation -- Katherine Haramundanis

TUESDAY, OCTOBER 6

Session 6: Document Use & Reuse (Moderated by David Novick)

- Rhetorical Models for Comp. Systems: An interdisciplinary approach to reusable tailorable medical information -- Ashley Rose Kelly
- Providing Culturally contextualized metadata to promote sharing and reuse of Learning Objects -- Junia Anacleto
- Information Relationships: The source of useful and usable content -- Michael J. Albers

Invited Speakers (Moderated by Aris Protopsaltis)

- Invited Speaker: IBM, Jason Melton: Bridging the divide between academic learning and real-world skills
- Invited Speaker: IU, Jim Shea: What's Informatics at IU?

Session 7: Web Design & Development (Moderated by Ashley Williams)

- The Effectiveness of Design Charrettes in a Multimedia Design Course -- Richard Edwards
- LEGO Bricks in Website Design -- Davide Bolchini
- Web Comm. & Interaction Modeling Using Model Driven Dev. with Accessibility & Usability Principles -- Willian Watanabe

Invited Panel: The Role of Technology in Communication Design (Moderated by Shaun Slattery)

Session 8: Analyzing Texts (Moderated by Scott Tilley)

- Enhancing Research into Usable Privacy and Security -- Colin Birge
- Issues in Comparing Gene Function Annotation in Text-- Youngik Yang
- Automatically Identifying relations in privacy policies -- John Stamey

Workshop #2 -- Mapping Genre Fields

This 75-minute workshop will introduce the components and methodology of genre field analysis and engage participants in mapping genre fields in which they are currently immersed.

Session 9: Interactivity in the Design of Communication (Moderated by Brad Mehlenbacher)

- Documenting Software Systems with Views VI: Lessons Learned from 15 Years of Research & Practice --Scott Tilley
- Confounding Definitions: Using a Continuum to Understand Interactivity -- Katie Retzinger
- Accounting for Affective Responses in Video Games -- Dave Jones

Session 10: The Design of Documentation (Moderated by Shaun Slattery)

- Lessons from Trying to Develop a Robust Documentation Exemplar -- Lynn Robert Carter
- Practice, Theory, & the Foundations of Digital Document Design -- Paul Scifleet

WEDNESDAY, OCTOBER 7.....

Workshop #3 -- Graphical Documentation: Documenting SOA-Based Systems

This three-hour workshop explores graphical documentation in the context of aiding system understanding.

Session 10: Online Information Exchange, Use, & Adoption (Moderated by Shaun Slattery)

- Web 2.0 Proclivity: Understanding how Personal Use Influences Organizational Adoption -- Anne Massey
- Context Information Exchange and Sharing in a Peer-to-Peer Community: a Video Annotation Scenario -- Renan Gonçalves Cattelan
- Did you put it on the wiki? Information Sharing through Wikis in Interdisciplinary Design Collaboration -- Ammy Jiranida Phuwanartnurak

Session 11: Online 'Fact-building' and Meaning-making (Moderated by Aris Protopsaltis)

- The Collaborative Construction of 'Fact' on Wikipedia -- Jason Swarts
- "Edit This Page": The Socio-technological Infrastructure of a Wikipedia Article -- Shaun Slattery
- Backchannel Persistence and Collaborative Meaning-Making -- Brian McNely